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Subject: Reminder re; Discontinuation of Support for Pyros® EQS Software

Dear Valued Customer,

We would like to remind you that support for Pyros® EQS Software has been discontinued. As a result, there will be no further phone calls, emails, or other communications regarding the software or its support. As previously communicated in September 2021, Pyros® EQS Software is no longer available, and we encourage all customers to transition to Pyros® eXpress, our latest supported endotoxin software solution.

To ensure continued access to the latest software features and support, we recommend upgrading to Pyros® eXpress as soon as possible. If you have any questions or need assistance exploring your upgrade options, please reach out to your local Account Manager, who will be happy to guide you.

Thank you for your continued partnership. We appreciate your business and look forward to supporting you with our latest innovations.

Best regards,

Associates of Cape Cod, Inc.  
Software Product Support Team

MKT#25-286